Electronic Acknowledgement Receipt FES ID: 1250515 Application Number: 09607914 Confirmation Number: 2945 METHODS AND SYSTEMS FOR CUSTOMER LIFECYCLE Title of Invention: DEFINITION AND CATEGORIZATION First Named Inventor: Chingwei Peter Cheng Customer Number: 53156 Filer: Alan W. Young/Nita Miller Filer Authorized By: Alan W. Young Attorney Docket Number: ORCL5638 Receipt Date: 12-OCT-2006 Filing Date: 29-JUN-2000 Time Stamp: 17:39:16 Application Type: Utility International Application Number:

Payment information:

Submitted with Payment no

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part	Pages
1	Post Allowance Communication - Incoming	5638COMMENTS.pdf	79348	no	2

	Warnings:			
ſ	Information:			
Ī	Total Files Size (in bytes):	79348		

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt. in due course.